Stay cybersecure.

At home.

At UCalgary.

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Visit us at - it.ucalgary.ca/it-security

The University of Calgary, located in the heart of Southern Alberta, both acknowledges and pays tribute to the traditional territories of the peoples of Treaty 7, which include the Blackfoot Confederacy (comprised of the Siksika, the Piikani, and the Kainai First Nations), the Tsuut'ina First Nation, and the Stoney Nakoda (including Chiniki, Bearspaw, and Goodstoney First Nations). The City of Calgary is also home to the Métis Nation of Alberta Region 3.

Reporting Cybersecurity Incidents

- **Phishing emails**

  - Preferred Method - Report the Email using the "Report Message >> Phishing" functionality of Microsoft Outlook

  - Alternate Method - Report Phishing emails to reportphishing@ucalgary.ca. For more information see knowledge base article KB0032888 in ServiceNow at ucalgary.ca/it

- **All other cybersecurity incidents, contact one of the following**:

  - Contact UService - at 403.210.9300 and provide all the details.

  - Contact your local IT Zone support manager

  - Submit directly to the cybersecurity operation team through the ServiceNow portal at ucalgary.ca/it

***At any point you can have UService or the zone team escalate to the Cyber Security Operations Team. It will be assessed and if necessary, the team will execute the Cybersecurity Incident Response Process.

Calgary Police Services

Michael Kim, Outreach Programs Manager, YouthLink Calgary Police Interpretive Centre
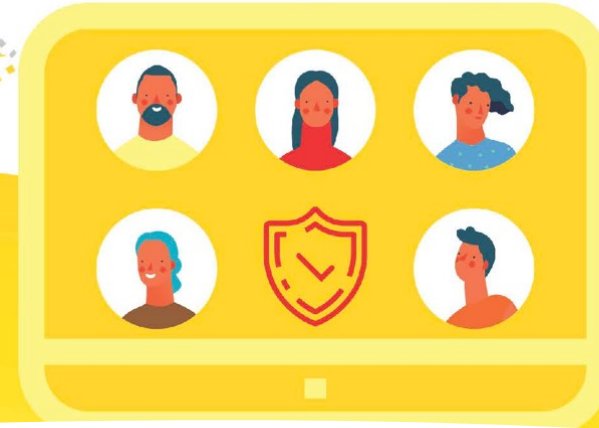
Content: social media and youth mental health, privacy protection, and cybercrime

Michael is the Outreach Programs Manager at YouthLink Calgary Police Interpretive Centre with 8+ years experience in educating community members on crime prevention, public safety, and community development. Working in accordance with the Calgary Police Service, he has created Gangs, Drugs and Cyber Safety education programs for parents and professionals as well various crime prevention programs for youth between the ages 10 and 18

Useful Links

Cybersecurity Training:

There is a new Privacy and Cybersecurity Awareness Course on D2L that anyone can enroll in. Login and Registration required. Learn more here.

- **UCalgary IT Security:** it.ucalgary.ca/it-security

- Top 10 Cybersecurity Tips: it.ucalgary.ca/it-security/top-10-cybersecurity-tips

- Staying Cybersafe: it.ucalgary.ca/it-security/staying-cybersafe

- Cybersecurity Tips for Travel: www.ucalgary.ca/risk/cybersecurity-travel

- International Travel Loaner Device Program: www.ucalgary.ca/risk/risk-management-insurance/travel/international-travel-loaner-device-program

- **UCalgary Research Computing Services:** it.ucalgary.ca/research-computing-services

- **UCalgary guidance on adding weblinks in emails:** ucalgary.service-now.com/kb_view.do?sysparm_article=KB0033851

- **How to back up to OneDrive:** ucalgary.service-now.com/kb_view.do?sysparm_article=KB0032351

- **UCalgary How to connect to VPN**: ucalgary.service-now.com/it?id=search&t=kb&q=vpn

- **Get CyberSafe Canada:** www.getcybersafe.gc.ca

- **RCMP Internet Safety Site:** www.rcmp-grc.gc.ca/is-si/index-eng.htm

- **National Cybersecurity Site:** www.canada.ca/en/services/defence/cybersecurity.html

- **Check if your email has been compromised :** https://haveibeenpwned.com/

- **Canada Antifraud Centre:** www.antifraudcentre-centreantifraude.ca/